

## Program of 17<sup>th</sup> Greek Academic Libraries Conference

**Wednesday 24 September 2008**

08:30	09:30	<b>Registration</b>
09:30	12:00	<b>Main Session</b>
		<i>Auditorium (Main Hall)</i>
	<b>Chair</b>	George Zachos, Eleni Galitsiou, Vasilios Papazoglou
09:30	10:30	<b>Conference Opening - Greetings</b>
10:30	10:50	<b>Library Goodness: Essential but not sufficient condition for a good Higher Education Institution</b> Dr. George Zachos
10:50	11:10	<b>Practical Lessons Drawn from 10+ Years of Doing Library Service Quality Assessments in a Research Library</b> Colleen Cook, <i>Dean of the Texas A&amp;M University Libraries, USA</i>
11:10	11:30	<b>What does success look like? Evidence-based assessment of the academic library</b> Eric Davies, <i>Formerly - Director LISU, Loughborough University, UK</i>
11:30	12:00	Discussion
12:00	12:30	Coffee Break
12:30	14:00	<b>Main Session</b>
	<b>Chair</b>	Anastasios Emvalotis, Mersini Kakouri, Christos Staurakos
12:30	12:50	<b>Comparisons of Library Users Expectations and Perceptions Across North American, European, African, Asian and Australian Libraries</b> Martha Kyrillidou, <i>Association of Research Libraries Director of Statistics and Service Quality Programs, Washington DC, USA</i>

12:50	13:10	<b>Using National and International Score Norms as a Library Service Quality Benchmarking Tool</b> Bruce Thompson, <i>Distinguished Professor of Educational Psychology and College Distinguished Research, Texas A&amp;M University, USA</i>
13:10	13:30	<b>Library Design and University Mission: An Odyssey of Continuity and Innovation</b> Sam Demas, <i>College Librarian and Senior Lecturer Gould Library Carleton College, Northfield</i>
13:30	14:00	Discussion
14:00	15:30	Lunch
15:30	19:30	Main Session
		<i>Auditorium</i>
	<b>Chair</b>	Dina Kakali, Sarados Kapidakis, Filippos Tsiboglou
15:30	15:50	<b>Marketing research for promoting the products and services of the university library. Case study at Transylvania University Library of Rasov</b> Angela Repanovici, <i>Professor dr, Transilvania University, Romania</i>
15:50	16:10	<b>User demands for digital library services through qualitative methodological approaches</b> Aggelos Mitrelis, Leonidas Papachristopoulos, Giannis Tsakonas, Christos Papatheodorou
16:10	16:30	<b>Information Literacy: Survey based on first year students of the Aristotle University of Thessalonica</b> Claudine Dervou, Christina Zioga, Panagiotis Kotsios, Maria Laftsidou, Varvara Sarigiannidou, Georgios Sofidis, Antonis Hatzichristos
16:30	16:50	<b>Blended Learning in the Aristotle University of Thessalonica</b> Niki Kaliakouda, Anna Bisba, Stratos Nikolakakis

16:50	17:10	Discussion
17:10	17:40	Coffee Break
	<b>Chair</b>	Maria Kalabaliki, Alexandros Koulouris, Emmanouil Garoufallou
17:40	18:00	<b>Constructing digital collections for e-research and e-learning: A Case Study of a Thematic Web Semantic Project</b> Triantafillia Kourtoumi
18:00	18:20	<b>Index of Greek Digital Sources: A tool for cataloging, co-ordination and evaluation</b> Panagiotis Georgiou, Konstantinos Koumoutsos, Fieroula Papadatou
18:20	18:35	<b>Sponsor Presentation: SWETS</b>
18:35	18:55	<b>Assessing the value of library and information services in health institutions of Greece</b> Artemis Chaleplioglou, Petros Kostagiolas
18:55	19:15	<b>The academic library's role in the evaluation of scientific research: the case of University of Macedonia Library</b> Kostas Zontanos, Kiriaki Balta
19:15	19:30	Discussion

**Thursday 25 September 2008**

09:00	11:00	<b>Main Session</b>	
		<i>Auditorium</i>	
<b>Chair</b>		George Giannakopoulos, Aggeliki Konstadakopoulou, Petros Kostagiolas	
09:00	09:30	<b>Evaluation of Academic Libraries: a Quality Attributes approach</b> Jill Griffiths, <i>Research Associate CERLIM.</i>	
09:30	10:00	<b>Performance evaluation of academic libraries: Implementation model</b> Luiza Baptista Melo, <i>Responsible Technique Libraries Department of Botanical Department of Applied Mathematics College of Sciences University of Port CEFAGE-UE and Department of Management, University of Évora, Portugal</i>	
10:00	10:15	<b>Sponsor Presentation: ProQuest</b> <b>Chadwyck Healey overview</b> Ewa Klorek, <i>ProQuest Area Sales Manager, South Eastern Europe</i>	
10:15	10:35	<b>How do we compare?: the experience of benchmarking a smaller University College Library in the UK Higher Education sector</b> Theano Manoli, <i>The Library Royal Agricultural College Stroud Road Cirencester, UK</i>	
10:35	10:50	<b>Sponsor Presentation - IEEE</b>	
10:50	11:00	Discussion	
11:00	11:30	Coffee Break	
11:30	14:00	<b>Parallel Sessions</b>	
		Main Session <i>Auditorium</i>	Parallel Session <i>Room 1</i>
<b>Chair</b>		Claudine Dervou, Ioannis Klapsopoulos, Catherine Synellis	Eleni Kalogeraki, Stamatina Tsafou

11:30	11:55	<b>Evaluation of service quality in Library and Information Centre of Harokopio</b> Ifigeneia Vardakosta, Anastasia Tsoubrakakou	<b>International and Greek search engines; Evaluation of Greek Librarians</b> Styliani Asderi, Panagiota Ekizoglou, Rania Siatri, Damiana Koutsomixa, Panagiotis Balatsoukas, Emmanouil Garoufallou
11:55	12:25	<b>The effect of University of Ioannina Library in students' performance.</b> Vasilis Polichronopoulos	<b>Staff training in Libraries of Technological Educational Institutions</b> Agni Sioula, Emmanouil Garoufallou
12:25	12:50	<b>Evaluation of Academic Libraries: User Satisfaction Surveys</b> Ifigeneia Georgakopoulou, Christina Skreta	<b>University of Macedonia Library Portal: An assessment</b> Kiriaki Balta
12:50	13:15	<b>Contemporary services in academic libraries: Have we achieved our goals?</b> Afroditi Malliari, Ilias Nitsos, Iliana Araka, Matina Tzirini	<b>Journal management automation: A survey in libraries of Athens area</b> Anastasia Diagelaki, Christina Kanaki
13:15	13:40	<b>Approaching the quality in the reading policy of the academic libraries</b> Christina Banou, Anna-Maria Olenoglou	<b>Academic Libraries and Students with Disabilities</b> Anna Koulikourdi
13:40	14:00	Discussion	Discussion
14:00	16:00	Lunch	
16:00	19:30	<b>Parallel Sessions</b>	
		Main Session <i>Auditorium</i>	Parallel Session <i>Room 1</i>
<b>Chair</b>		Panagiotis Georgiou, Giola Ntai, Maria Ntaountaki	Asi Kioussi, Arietta Papaioannou
16:00	16:20	<b>Right you are if you think you are: Evaluation of users</b>	<b>A study on students' opinion of the Library Science and</b>

		<b>education seminars held in Library and Information Center of Harokopio University</b> Anastasia Avramidou, Ifigenia Vardakosta	<b>Information Systems Department on their curriculum of studies</b> Antigoni Matousidou, Afroditi Malliari
16:20	16:40	<b>Qualitative Evaluation of Electronic the ILL's management system smILLe</b> Georgios Veranis	<b>Evaluation and Quality of Information Systems in Institutional Organizations</b> Eleni Mamma
16:40	17:00	<b>Upgrading the Bibliographic Catalogue of Greek Libraries through quantitative evaluation</b> Padelis Brattis, Dimitrios Kouis, Fotini Efthimiou	<b>Metadata interoperability of repository catalogues and OPACs in the Greek Academic Libraries</b> Manolis Peponakis, Michalis Sfakakis
17:00	17:20	<b>Marketing plan in academic libraries: the case of University of Macedonia Library</b> Kiriaki Balta	<b>Evaluation of Subject Based Information Portals: A Case Study</b> Maria Monopoli, Anna Mastora
17:20	17:35	<b>Sponsor Presentation: Elsevier</b>	
17:35	18:00	Discussion	
18:00	18:30	Coffee Break	
18:30	19:30	<b>Parallel Sessions</b>	
		Main Session <i>Auditorium</i>	Parallel Session <i>Room 1</i>
	<b>Chair</b>	Konstantina Mpadra, Efi Roidou, Georgia Roidouli	Eleni Mamma, Martha Papadopoulou
18:30	18:50	<b>Familiarity of Greek Information Scientists with Web 2.0 services</b> Ioanna Andreou, Panorea Gaitanou, Emmanouil Garoufallou, Damiana Koutsomicha, Dimitris Stamatelos	<b>The role of intangible assets for the quality of academic library services</b> Stefanos Asonitis, Petros Kostagiolas

18:50	19:10	<b>Electronic Library of Aristotle University of Thessalonica 1998-2008: development and evaluation</b> Eleyftheria Koseoglou, Sofia Zapounidou, Xenia Agorogianni, Thanasis Petridis, Claudine Xenidou - Dervou, Sofia Alexandridou, Eleftheria Koseoglou	<b>Survey on the related subject data of the use of the book collection and the user access (borrowing &amp; ill), as well as the local collection data. Collection development results. Collection development based on library use and library statistics</b> Theodora Tsoli
19:10	19:30	Discussion	Discussion

**Friday 26 September 2008**

9:00	11:00	<b>Main Session</b>	
		<i>Auditorium</i>	
	<b>Chair</b>	Ifigeneia Vardakosta, Christina Banou, Rania Siatri	Vasiliki Strakantouna, Anna Fragkou
09:00	09:20	<b>Assessment of Library and Information Service of Panteion University: Library users' survey</b> Dina Kakali, Mirto Kakkou, Xenia Chrisochou	<b>The digital protection and management of copyright on the material available in the academic libraries</b> Evagelia Vagena
09:20	09:40	<b>Evaluation of the NTUA institutional repository service</b> Alexandros Koulouris, Dionisis Kokkinos, Agelos Anagnostopoulos, Spilios Zidropoulos	<b>Reproduction of Library material (Copying): International and Greek Practice</b> Maria Dafni Papadopoulou
09:40	10:00	<b>Mines for Libraries: Assessing the usage of electronic Resources</b> Noula Alvanoudi, Filippos Kolovos, Martha Kyrillidou	<b>Use of thesaurus in ontologies</b> Stamatina Tsafou, Matina Politi
10:00	10:20	<b>Springer - beyond Journals &amp; Ebooks: Protocols and Images</b> Frans Lettenstrom, Springer Verlag GmbH	<b>Development of a Greek Thesaurus of scientific terms</b> Stamatina Tsafou, Toraki Katerina, Chadjimari Stella
10:20	10:35	<b>Sponsor Presentation: EBSCO Publishing databases EBSCO Information Services</b> Dragan Nolic	
10:35	10:50	<b>Sponsor Presentation: XEROX HELLAS</b> George Dourlias, Thanasis Karelis, Stelios Stylianopoulos	



10:50	11:00	Discussion	
11:00	11:30	Coffee Break	
11:30	14:00	<b>Parallel Sessions</b> Main Session <i>Auditorium</i>	Parallel Session <i>Room 1</i>
<b>Chair</b>		Christina Theodorika, Maria Mpoti-Kanellopoulou, Olga Papoutsis	Anna Koulikourdi, Kiriaki Mpalta
11:30	11:50	<b>The development of a new OPAC catalogue using Web 2.0 technologies and the users' acceptance level and evaluation</b> Dimiris Gavrilis, Konstadia Kakali	<b>Quality in Public Libraries in Greece through LISIM (Library and Information Sector Improvement Model) and TQMU (Total Quality Management Unit of Greek Academic Libraries) frameworks</b> Anastasia Margiola, Petros Kostagiolas
11:50	12:10	<b>Total Quality Management in Libraries: obstacles, profits and quality cost</b> Christina Delioglou, Thiresia Panagopoulou, Dimitrios Petsas	<b>Interrelations between Academic and Public Libraries*</b> Evagelia-Maria Laskari  <i>*Because of the sudden death of colleague Evagelia-Maria Laskari eulogy will be read to honor her memory</i>
12:10	12:30	<b>E-metrics in Greek Academic Libraries</b> Dimitra Tsami	<b>Educational activities in hospital libraries</b> Eleni Kalogeraki, Irimi Tsalapatani
12:30	12:50	<b>Local dimension of libraries' social responsibility</b> Varvara Georgopoulou	<b>The importance and use of Greek historical newspapers: planning digital collections</b> Arietta Papaioannou
12:50	13:10	<b>Googling and academic librarians: Qualitative research on the impact of Google in libraries</b> Georgia Zafiriou, Rania Siatri, Emmanouil Garoufallou	<b>The investigation and appointment of modern role of Files, Museums and Libraries. The example Historical File of Hpeiros: existing structures and relations with the new models of education and Research</b> Martha Papadopoulou

13:10      13:40      **Hellenic Academic Libraries Link – Steering Committee for Electronic Resources**  
 1998-2008, ten years of common action for collective access to electronic sources of information

Claudine Dervou, Sassa Tzedaki, Anna Fragkou-Mpatsiou, Catherine Synellis, Mersini Kakouri

13:40	14:00	Discussion
14:00	16:00	Lunch
16:00	19:00	<b>Closing Session -<i>Auditorium</i></b>
<b>Round Table Discussion</b>	Claudine Dervou, George Zachos, Mersini Kakouri, George Katsamakis, Vasilios Papazoglou, Anna Fragkou-Mpatsiou	
	<b>Decision for 18th Conference of Greek Academic Libraries</b>	
	<b>Conference Conclusions</b>	

## Program of Sponsors Presentations and Events (Conference Centre-Room 2)

Thursday 25 September 2008		
09:00	09:50	<b>BMJ Group: New developments in Evidence Based Medicine and Medical Education</b> Pauline Dilworth
10:00	10:50	<b>Swets</b>
11:00	11:30	Coffee Break
11:30	13:10	<b>Uni Systems</b>
13:15	14:00	<b>Wiley-Blackwell</b> William Rossi
16:00	17:30	<b>Discussion: Configuration of Libraries' National Policy</b> Greek Librarians Association
17:40	18:30	<b>Cengage Learning</b> Alice Bellasich
18:40	19:30	<b>ELidoc Systems and Services</b>

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**Friday 26 September 2008**

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09:00	09:50	<b>IEEE</b>
10:00	10:50	<b>ProQuest</b> Ewa Klorek
11:00	12:50	<b>Seminar: "Through Spectacle: Creation of Italic-Greek theatrical archive in Network"</b> Program Interreg IIIA Greece-Italy
13:00	13:50	<b>Emerald Group Publishing LTD</b>

## **Parallel Events**

**(Conference Centre-Room 2)**

- The Greek Librarians Association invites you to the discussion of proposal of Committee, which constituted for configuration of Libraries and Information National Policy, in Room 2 of Conference Centre, on **Thursday 25 September** at **16:00-17:30**
  
- **Interreg**-the Coordination Committee for the Training of Teachers and Librarians in the Exploitation of informative material that will be produced via the project  
“Through Spectacle: Creation of Italic-Greek theatrical archive in Network” (Program Interreg IIIA Greece-Italy), invites you to the **Seminar** in Room 2 of Conference Centre, on **Friday 26 September** at **11:00-12:50**

## **Posters Participation**

- **Evaluating Libraries’ web pages for their usability and usefulness**  
Chariklia Zarvala
  
- **Library of Ioniko University of Smyrna. The suspended step (1921-1922)**  
Lila Theodoridou, Zoi Sotiriou